

SORDIN TROUBLESHOOTING GUIDE

Thank you for choosing Sordin for your hearing protection needs! Ready to get out on the range or take a trip to the woods for your next hunt, but having trouble with your hearing protector? Take a look at the following information to help get your Sordin ready for duty.

BATTERY INSTALLATION – FIRST TIME USE

Open the battery cover on the left cup. Insert the battery with the (-) end first. It should fall into the compartment and lie flat. If it does not fall into position, take a pen or pencil and gently push the battery in place. Insert the second battery (+) end first, it should slide into place without any resistance.



IMPORTANT! – When screwing the battery cover back on, keep screwing until it is firmly closed but do not over-tighten it. This may lead to damage of the battery contacts.

IS YOUR DEVICE NOT TURNING ON OR IS IT CONSTANTLY CUTTING OUT? EXPERIENCING BAD SOUND QUALITY?

Make sure the battery cover is firmly secured, but not too tightly. If the batteries are not secured between the contacts, they may not have the necessary contact required for operation.

Otherwise, it sounds like it is time to change the batteries. Make sure you change both batteries, the second battery in the compartment can be easy to miss! Unscrew the battery cover and tilt the hearing protector downwards. The first battery should slide out. To remove the second battery, hit the top side of the cup against the palm of your hand. You do not need a lot of force to dislodge the battery from its place.



Check out this video to see how batteries are installed and removed:
<https://www.youtube.com/watch?v=XVcWlwdWtkg>

HEARING STRANGE SOUNDS FROM YOUR HEARING PROTECTOR?

This happens when you leave your Sordin on while not wearing it. The microphones are picking up audio from the loudspeakers which leads to audio feedback. Make sure to turn off the device when it is not in use.

NEED TO CHANGE THE EAR PADS?

Take two fingers and insert them between the edge of the ear pad and the foam lining inside the ear cup. Pull the ear pad away from the cup. Do not use sharp devices or tools to remove the ear pad as this may damage the cups or electronics inside.

HAVE YOU PURCHASED A SLIM SORDIN AND WANT TO USE IT WITH AN ARC RAIL COMPATIBLE HELMET?

If you have a Slim Sordin with a leather headband and want to attach it to the ARC rail adapter, a few extra steps are required. First, detach the cups from the headband by unscrewing the cap at each attachment point, four in total. The cups will now be removed from the headband, but the wire is still attached to the leather headband. The wire has been sewn into place in the leather headband, carefully cut the leather until the wire is free. Be careful to not cut into the rubber coating of the wire. The ARC rail adapter can now be attached to the cups by screwing the caps at each connection point, like the original mounting.

DID THE ABOVE STEPS NOT SOLVE YOUR PROBLEM?

If you are still having trouble with your device, please get in contact with the retailer or dealer you purchased your Sordin from.

Please note that improper usage or aftermarket modification can void the warranty.